

Exchange

form

You have the right to change your jewellery within 14 days (from the date of received order) for another size, colour or model. You will be charged only for the new shipping costs.

Transfer the shipping costs to:

Julia Otilia
IBAN: NL 02 TRIO 0198 0054 23
BIC: TRIONL2U

For the return of your purchased jewellery, please print and complete this form. You can use the same box in which you received the jewellery (do not use an envelope!). Send the jewellery well packaged together with the form to the address given below. When your new requested jewellery has a different price, please contact us first via email: info@juliaotilia.com

IMPORTANT: If you have received jewellery in silk paper, it is important to pack it in exactly the same way as you received it. It is important to pack the jewellery so that the individual parts do not touch each other. This is to prevent scratches during shipment.

Customer data

Name: _____

Full address: _____

Phone number: _____

Email address: _____

Order number: _____

New request

Product title: _____

Gold / Silver: _____

Size: _____

Customer note

Return address:

Julia Otilia
Château des Forges
03600 Commentry
France

Thank you!